Advocacy: Championing Libraries

STATE LEGISLATIVE ADVOCACY
- 233 member library staff attended meetings with 17 WNY legislators over Zoom
- 15 additional Zoom visits with legislators occurred on NYS Library Advocacy Day in March
- 334 people attended Advocacy Fundamentals 6-part series co-sponsored by NYLA

2020 WNYLRC AWARD WINNERS
Excellence in Library Service Award
- Laura Penn, Akron Middle School/High School
- Hope Dunbar, SUNY Buffalo State
- Allison Lund, Empire State Immersive Experiences

Outstanding Library Advocate Award
- Project Flight

Connecting

EMPIRE LIBRARY DELIVERY
- 13 WNYLRC libraries/systems continue to belong to ESLN's statewide delivery service
- The pandemic halted statewide delivery

WNYLRC STANDING COMMITTEES
- 8 standing committees, 94 members
- Our newest standing committee: Equity, Diversity, Inclusion and Anti-racisim (EDIAr)

Receipts
- PPP Loan ($124,870) 10.1%
- Fees/Contracts ($258,112) 20.9%
- Membership Dues ($12,136) 2.6%
- State/Federal Funds ($812,110) 65.8%

Expenditures
- Cash Grants to Members ($120,624) 11.3%
- Programs For Members ($119,684) 11.2%
- General Operations ($184,391) 17.2%
- Equipment ($6,921) 0.6%
- Salaries & Benefits ($539,666) 53.7%
Community and Collaboration

INFOPASS
- 224 InfoPasses issued to 15 participating libraries

ASK THE LAWYER: STATEWIDE
- 2020/2021: 109 Inquiries, 71 RAQs
- Since 2016: 356 Inquiries, 220 RAQs

NEW YORK STATE HISTORIC NEWSPAPERS: WNY
- 110 digitized titles comprised of 1,368,560 pages and viewed 574,773 times

ACADEMICSHARE
- AcademicShare was on hiatus in 2020 due to the pandemic

EMPIRE ARCHIVAL DISCOVERY COLLABORATIVE: WNY
- 11 WNYLRC members contributed 1,064 finding aids

NEW YORK HERITAGE: WNY
- 98 collections, 39,778 items, 753,399 views, 38 member contributors

CCDA: WNY
- $149,621 Coordinated Collection Development Aid grant funds to 16 academic libraries

ASK THE HR EXPERT: STATEWIDE
- 2020/2021: 10 Inquiries, 2 RAQs, 2 webinars
- Since 2021: 10 Inquiries, 2 RAQs, 2 webinars

Cultivating a Culture of Learning

ASK US 24/7 SESSIONS: STATEWIDE 2020/2021
- NYS Librarians: 24,203 and NYS Patrons: 30,390
- NYS Participating Libraries/library systems: 43

OTHER NEWS
- Relaunch of Advocacy Committee
- Preservation Committee Launch of Who’s Who at WNYLRC videos
- Digital Equity LibGuide now available

PROFESSIONAL DEVELOPMENT
- Skillshare sessions: 30
- Treehouse sessions: 14
- WNYLRC events: 59 sessions attended by 1,742 member library staff
- YouTube: 39 followers, 115 views
- YouTube tutorials: 67 followers, 42 views

HOSPITAL LIBRARY SERVICES PROGRAM
- 3 librarians, 6201 miles, 13,185 searches, 13,702 views, and 1,857 questions answered
- Subsidized $64,507 for E-resources for circuit hospitals
- Supported $2,325 to host 5 MLA webinars
- Subsidized $2,900 for physician credentialing database

42,440
wnylrc.org visits

661/25,649
Twitter followers/impressions

506/4508
Facebook followers/reach
Member Libraries 2020/2021

Albright-Knox Art Gallery
Bryant & Stratton College
Buffalo & Erie County Public Library
Buffalo Broadcasters Association
Buffalo General Medical Center
Buffalo History Museum
Buffalo Irish Genealogical Society
Buffalo Museum of Science
Buffalo Olmsted Parks Conservancy
Buffalo School Library System
Burchfield Penney Art Center
Canisius College
Carousel Society of the Niagara Frontier
Cattaraugus-Allegany-Erie-Wyoming BOCES SLS
Center for Inquiry Libraries
Chautauqua-Cattaraugus Library System
Christ the King Seminary
ConnectNY
D'Youville College
Daemen College
Erie 1 BOCES SLS
Erie 2 Chautauqua-Cattaraugus BOCES SLS
Erie County Medical Center Corp.
Fellowships of the Spirit Lakeside Learning Center Library
Forest Lawn - Margaret L. Wendt Archives and Resource Center
Genesee Community College
Herschell Carrousel Factory Museum
Hilbert College
Houghton College
Jamestown Community College
John R. Oishei Children's Hospital
Kenmore Mercy Hospital
Library Consortium of Health Institutions in Buffalo
Lily Dale Assembly, Inc.
Medaille College
Mercy Hospital
Millard Fillmore Suburban Hospital
Mount St. Mary's Hospital
Network of Religious Communities
New York Power Authority Niagara Power Project
Niagara County Community College
Niagara County Historical Society
Niagara Falls Memorial Medical Center
Niagara University
Nioga Library System
Orleans-Niagara BOCES SLS
Polish Genealogical Society of New York
Praxair, Inc.
Roger Tory Peterson Institute of Natural History
Roswell Park Comprehensive Cancer Center
St. Bonaventure University
School Librarians' Association of Western New York (SLAWNY)
Sisters of Charity Hospital
Sisters of Charity Hospital - St. Joseph Campus
State University of New York at Fredonia
SUNY Buffalo State College
SUNY Erie
Theodore Roosevelt Inaugural Site
Town of Orchard Park
Trocaire College
United Memorial Medical Center
United States Army Corps of Engineers
University at Buffalo, Dept. of Information Science, Graduate School of Education
University at Buffalo Libraries
Villa Maria College
WNY Genealogical Society

Paid members as of December 2020

$120,624
Access and Innovation Grants to members

$11,383
HLSP Resources Grant Funds to Hospitals

$5,919
Action Grants to Members
Message from the 2021 WNYLRC Board President: Kristine Kasbohm, Canisius College

This annual report summarizes an extraordinary year. WNYLRC finalized a new five-year Strategic Plan of Service which begins by stating, "WNYLRC is a member-driven organization that helps libraries build connections with each other, library users, and the larger community." This year brought numerous examples of how WNYLRC fulfills that purpose. We welcomed the new Equity, Diversity, Inclusion and Antiracism committee. We saw a significant increase in workshop attendance and member participation. We worked to relaunch the Advocacy committee to help ensure community leaders understand and support the essential role of libraries. WNYLRC’s “Ask the Lawyer” and new “Ask the HR Expert” services have seen a significant increase in traffic statewide. The Hospital Library Services Program maintained a high level of engagement despite challenging times. The ongoing Ask Us 24/7 service offered an essential means of connecting with patrons during the pandemic. All of this happened, and so much more that I just do not have the space to mention here, thanks to the work of our incredibly talented staff, committee chairs, and members. Thanks to all for your dedication and commitment to the mission of WNYLRC. It has been an honor to serve as the president of the Board of Trustees. My thanks to my fellow Board members, Executive Director, Sheryl Knab, the WNYLRC staff, and members for your support and for giving me the opportunity.

WNYLRC Staff

Sheryl Knab, Executive Director
Jason Barone, Technology Services Coordinator
Adrienne Deopp, HLSP Circuit Librarian
Grace Di Virgilio, HLSP Co-Coordinator
Olivia Helfer, HLSP Co-Coordinator

Caitlin Kenney, Engagement and Educational Services Coordinator
Ashley Pietrzykowski, Office Coordinator
Debra Porter, Accounting Manager
Heidi Ziemer, Outreach and Digital Services Coordinator