



# WESTERN NEW YORK LIBRARY RESOURCES COUNCIL

## 2021/2022 ANNUAL REPORT



### Message from the 2022 WNYLRC Board President

**Cece Fuoco, Cattaraugus  
Allegany BOCES School  
Library System**

The Western New York Library Resources Council (WNYLRC) is providing this annual report, thus validating its impact and influence regionally and statewide, perhaps even nationally through its web presence.

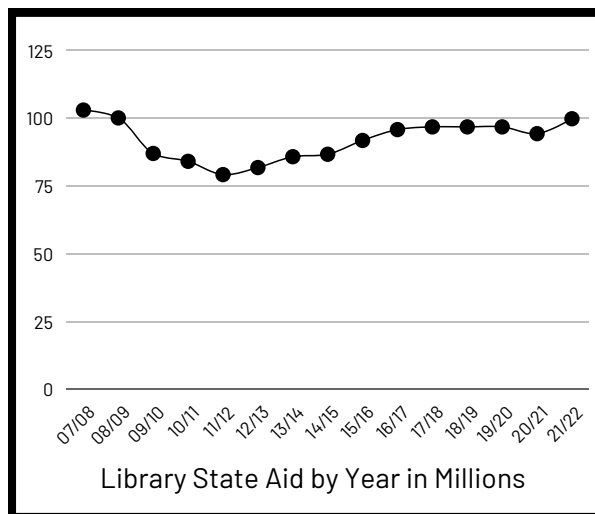
With over 60 member institutions representing public, school, academic, hospital, and special libraries, WNYLRC provides programs, services, and trainings to more than 1000 librarians! Under guidance from Apex Leader Growth, LLC, the Board of Trustees met for a full day in March to review WNYLRC's history, discuss duties and responsibilities of the Board and the Executive Director, and analyze a flow chart demonstrating the various roles and responsibilities contributing to WNYLRC's success. As a result of this work, future board members will be assigned a mentor and utilize a newly designed orientation workbook to deepen their understanding of the board member's role and strengthening their involvement.

During 2022, the Board of Trustees adopted a new agenda format, updated its by-laws, and approved the process and tools when evaluating the annual performance of the Executive Director. WNYLRC continues to maintain a strong financial position as represented through member grants, services, and trainings. Its committed and passionate staff will, no doubt, continue to lead WNYLRC into the future with innovative programs, ideas, and initiatives. Thank you for allowing me to serve as president of the Board of Trustees. It has truly been an honor to serve this organization.

## Advocating for Libraries

### State Legislative Advocacy

- From January - March 2022, Zoom meetings were held with 17 of 18 Western NY State Assembly and Senate Members.
- 235 library community members participated.
- WNYLRC helped coordinate NYLA Advocacy Day zoom meetings with WNY delegation on March 2, 2022.



## Embracing Experimentation

### Assisting Afghans to Relocate, Educate, Assimilate in Western New York

- Collaboration with International Institute of Buffalo to provide laptops and accessories to Afghan refugee families.

### Telehealth Pod Project

- Telehealth Pods were installed at the James Prendergast Library Assoc. in Jamestown, NY and the Leroy R. Coles, Jr. Branch Library in Buffalo, NY.

### New Programs and Resources

- "Podcasts from the Past" highlights collections in NY Heritage.
- Accessibility in libraries Libguide: A compilation of resources and information for libraries creating more accessible spaces.



New Telehealth pod at James Prendergast Library Assoc.

## Building Community

### Empire Library Delivery

- 13 WNYLRC libraries/systems belong to ESLN's statewide delivery service.

### WNYLRC Standing Committees

- 9 standing committees, 101 members.
- Library Education, Advancement, and Partnership (LEAP) and Western NY Library Support Staff (WNYLSS) committees updated names and charges.
- The High School to College (HS2C) committee funded 5 diverse collections grants, awarding \$2,104.89 total to recipients.

# Program and Service Highlights



## Facilitating Collaboration

### AcademicSHARE and InfoPass

- 150 InfoPasses issued to 18 Participating libraries.
- AcademicSHARE has been expanded to include libraries across the state.

### Archival Services: WNY

- WNYLRC partnered with New York State Archives to host the Collaborative & Diversity Institute, held at WNYLRC, with 15 repositories participating. Several will collaborate with K-12 educators to develop lesson plans using local primary sources found in New York Heritage.

### Ask the HR Expert: Statewide

- 2021/2022: 9 Inquiries, 1 RAQ, 0 webinars.
- Since 2021: 20 Inquiries, 4 RAQs, 6 webinars.

### Ask the Lawyer: Statewide

- 2021/2022: 76 Inquiries, 47 RAQs, 4 webinars.
- Since 2016: 419 Inquiries, 261 RAQs, 12 webinars.

### CCDA: WNY

- \$149,454 Coordinated Collection Development Aid grant funds distributed to 16 WNYLRC academic libraries.

### Digital Equity

- WNYLRC is part of the WNY Digital Equity Coalition and NYS Digital Equity Network.
- Collaborated with over 60 organizations and 10 regional coalitions statewide to communicate with local and state leaders on the role of libraries in communities as part of the NYS Digital Equity Plan.

### Empire Archival Discovery Collaborative: WNY

- Contains 1,138 finding aids from 10 contributing WNYLRC members.

### Empire State Immersive Experiences: Statewide

- Includes over 350 panoramas, 31 panorama tours, and 458 digital objects.
- Has 57 users, 3 Action Grants awarded to contributors.

### New York Heritage: WNY

- Contains 104 collections with 40,608 items from 43 member contributors, with 395,450 views.

### New York State Historic Newspapers: WNY

- 125 total WNY titles containing over 1.5 million pages, with 49.9k views.

## Cultivating Learning

### Ask Us 24/7 sessions: Statewide

- 2021/2022: Questions asked by NYS Patrons - 23,240.
- 2021/2022: Questions answered by NYS Librarians - 19,846.
- NYS Participating libraries/systems: 45.

### Hospital Library Services Program: WNY

- 3 librarians, 16,410 miles traveled, 14,856 searches, 16,953 views, and 2,141 questions answered.
- Subsidized \$40,744 for e-resources for circuit hospitals.
- Provided \$3,170 to host 11 MLA webinars.
- Subsidized \$2,900 for physician credentialing database.
- \$30,844 HLSP Resources Grant Funds to Hospitals.

### Noteworthy Continuing Education (CE) Programs: WNY

- *Facets of Librarianship: Hospital Library Services Program*
- *Grave Matters Symposium*
- *Intersect 2021: Resilience, Renewal, and Beyond*
- *Open Data Boot Camp*
- *Robert's Rules of Order and Parliamentary Procedure, Meetings: From Agendas to Adjournment, and Bylaws: Writing and Interpreting Them*

44

CE workshops  
provided

1,205

workshop  
attendees

82,259

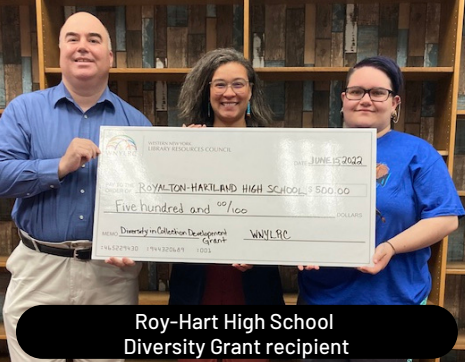
visits to  
wnylrc.org

547

Tech-Talk  
logins

26

NEDCC webinar  
attendees



Roy-Hart High School  
Diversity Grant recipient



Site visit to Theodore Roosevelt  
Inaugural Site



Site visit to Daemen University



Site visit to Center for Inquiry  
Libraries

## Member Libraries 2021-2022

Albright-Knox Art Gallery  
 Bryant & Stratton College  
 Buffalo & Erie County Public Library  
 Buffalo Broadcasters Association  
 Buffalo General Medical Center  
 Buffalo History Museum  
 Buffalo Irish Genealogical Society  
 Buffalo Museum of Science  
 Buffalo Olmsted Parks Conservancy  
 Buffalo School Library System  
 Burchfield Penney Art Center  
 Canisius College  
 Cattaraugus-Allegany BOCES SLS  
 Center for Inquiry Libraries  
 Chautauqua-Cattaraugus Library System  
 ConnectNY  
 D'Youville University  
 Daemen University  
 Erie 1 BOCES SLS  
 Erie 2 Chautauqua-Cattaraugus  
   BOCES SLS  
 Erie County Medical Center Corp.  
 Forest Lawn - Margaret L. Wendt  
   Archives and Resource Center  
 Genesee Community College  
 Herschell Carousel Factory Museum  
 Hilbert College  
 Houghton College  
 Jamestown Community College  
 John R. Oishei Children's Hospital  
 Kenmore Mercy Hospital  
 Library Consortium of Health  
   Institutions in Buffalo  
 Lily Dale Assembly, Inc.  
 Medaille University

Mercy Hospital  
 Millard Fillmore Suburban Hospital  
 Mount St. Mary's Hospital  
 Network of Religious Communities  
 New York Power Authority Niagara Power Project  
 Niagara County Community College  
 Niagara County Historical Society  
 Niagara Falls Memorial Medical Center  
 Niagara University  
 Nioga Library System  
 OLV Charities  
 Orleans-Niagara BOCES SLS  
 Polish Genealogical Society of New York  
 Praxair, Inc.  
 Roger Tory Peterson Institute of Natural History  
 Roswell Park Comprehensive Cancer Center  
 St. Bonaventure University  
 School Librarians' Association of Western New  
   York (SLAWNY)  
 Sisters of Charity Hospital  
 Sisters of Charity Hospital - St. Joseph Campus  
 SUNY Buffalo State College  
 SUNY Erie  
 SUNY Fredonia  
 Theodore Roosevelt Inaugural Site  
 Town of Orchard Park  
 Trocaire College  
 United Memorial Medical Center  
 United States Army Corps of Engineers  
 University at Buffalo, Dept. of Information  
   Science, Graduate School of Education  
 University at Buffalo Libraries  
 Villa Maria College  
 WNY Genealogical Society

**\$41,000**

Access and Innovation  
Grants to members

**\$2,250**

Action Grants  
to members

## 2021 WNYLRC Award Winners

### Excellence in Library Service

- Sherri Gerardi – West Seneca East Senior High School, Erie 1 BOCES SLS, West Seneca, NY
- Pamela Jones – ConnectNY, Buffalo NY
- Pamela Rose – State University of New York at Buffalo, Buffalo NY

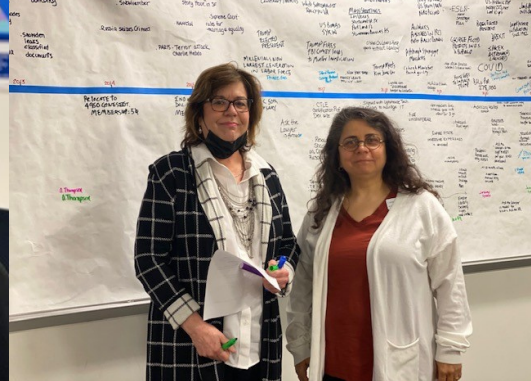
### Outstanding Program or Service

- Butterfly Gardening at the Prendergast Library – James Prendergast Library Assoc., Jamestown, NY

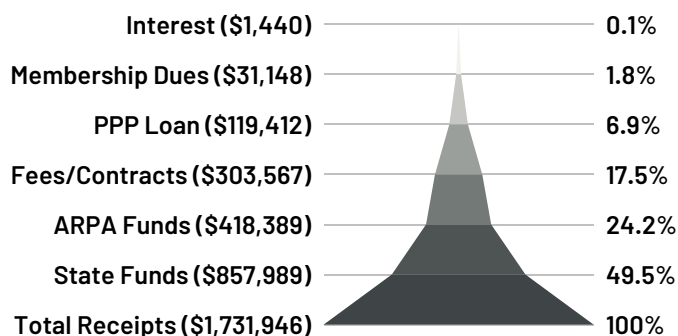




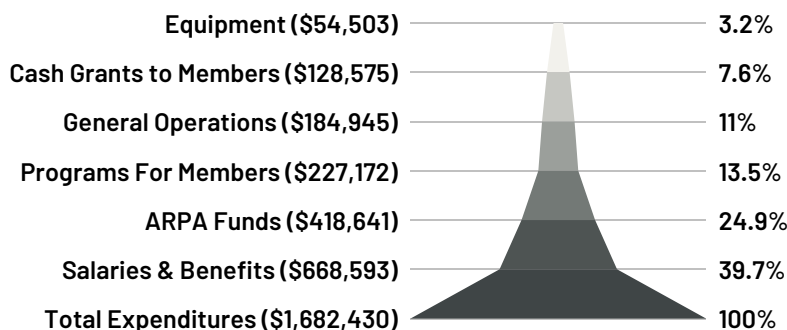
Board of Trustees Retreat 2022



## Receipts



## Expenditures



## WNYLRC Board of Trustees 2022

### Board Officers:

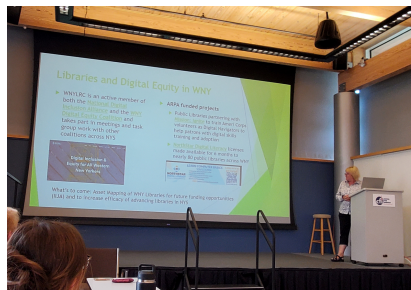
President: Cece Fuoco, Cattaraugus-Allegany BOCES School Library System  
 Vice President/President Elect: Alicia Thompson, Erie 1 BOCES School Library System  
 Secretary: Lisa Erickson, Nioga Library System  
 Treasurer: Jan Dekoff, Chautauqua-Cattaraugus Library System  
 Immediate Past President: Kristine Kasbohm, Canisius College

### Board Members:

Dan Albertson, DIS, University at Buffalo  
 Donna Berryman, University at Buffalo  
 Timothy Binga, Center for Inquiry Libraries  
 Deborah Chiarella, University at Buffalo  
 Paul Cieslik, Lipsitz, Green, Scime, Cambria, LLP  
 Justin Cronise, SUNY Erie  
 Jeannine Doyle, Buffalo & Erie County Public Library  
 Dennis Galucki, Center for the Study of Art, Architecture, History and Nature  
 Kathy Leacock, Buffalo Museum of Science  
 Jeremy Lyons, Buffalo School Library System

## WNYLRC Staff

Jason Barone, Technology Services Coordinator  
 Emily Carlin, HLSP Circuit Librarian  
 Grace Di Virgilio, HLSP Co-Coordinator  
 Adrienne Doepp, HLSP Circuit Librarian  
 Olivia Helfer, HLSP Co-Coordinator  
 Caitlin Kenney, Engagement and Educational Services Coordinator  
 Sheryl Knab, Executive Director  
 Jennifer Northup, Office Coordinator  
 Debra Porter, Accounting Manager  
 Heidi Ziemer, Outreach and Digital Services Coordinator



Annual Staff/Board Presentations and Luncheon at Center for Inquiry Libraries in Buffalo, NY

Questioning existing practices.  
 Testing new ideas.  
 WNYLRC: A leader in library innovation.

Western New York Library Resources Council  
 Airport Commerce Park East  
 4950 Genesee Street, Suite 170  
 Cheektowaga, NY 14225  
[www.wnylrc.org](http://www.wnylrc.org) | 716-633-0705