Hospital Library Services Program

Mission
“The HLSP is committed to facilitating and promoting hospital environments where knowledge based information results from the combination of health information, technology, human collaboration and access to information resources.”

About
The HLSP fulfills the information needs of hospital administrative, allied health, medical, nursing, and support staff and promotes inter-disciplinary library environments. The HLSP was formed in 1982 by the New York State Legislature and is a critical connection to current healthcare information access. This program is designed to provide medical information services to acute care hospitals throughout the six counties within the WNYLRC service region. The HLSP helps hospitals to meet and comply with knowledge-based health information JCAHO standards and other state and specialty-specific organizational standards. Each year, circuit librarians travel over 25,000 miles to provide library services to rural community hospitals and urban medical centers.

Administration
WNYLRC administers the HLSP which is funded in part by a grant from New York State Department of Education, Division of Library Development, and by hospital participation fees. Fees are determined by levels of participation and hospital bed size.
HLSP offers two primary program options:

**Grant Hospitals:** For the larger teaching hospitals, HLSP provides grant funds to supplement the hospital’s budget for library materials and equipment which results in enhanced access to health care information in the WNY community. Eligible hospitals must be under the direction of a .5 minimum FTE M.L.S. librarian in order to receive a grant.

**Circuit Hospitals:** For hospitals without a librarian on staff, circuit librarians regularly schedule on-site visits and provide off-site services when requested. They conduct reference and database searches, facilitate interlibrary loan requests, provide database and search training, visit hospital departments and develop and manage on-site library collections.

**Benefits**

Value added benefits to participating hospitals include HLSP subsidized access to Hospital Library Online resources, cooperative purchasing programs that provide preferred discounts on books, databases and serial service charges, and free or low cost continuing education and training classes at the WNYLRC Training Center. The HLSP annually offers several classes with Medical Library Association continuing education credits. It has also secured grants from outside organizations such as the National Library of Medicine to benefit participants.

**MISP**

WNYLRC administers the New York State Medical Information Subsidy Program or “MISP” in its service region. MISP funds are allocated to regional acute care hospitals libraries, and other institutions. Individual MISP subsidy quotas are primarily designated for acute care hospitals and are based on several factors including previous usage and availability of funds.

Upon request, WNYLRC deposits funds into hospital EFTS (Electronic Funds Transfer System) accounts to pay for medically-related interlibrary loan invoices. WNYLRC will also pay invoices on behalf of participants for medically-related interlibrary loans, mediated database searches on health-related topics, and access to electronic medical information databases. These funds benefit the health information needs of approximately 89 multi-type institutions including hospital, school, public, academic, etc. in the region.

**MISP Law 273** (Guidelines)

**HLSP Member Hospitals**

**Buffalo General Medical Center/Kaleida Health**
Buffalo, NY 14203
Hank Cole, HLSP Liaison
Adrienne Doepp, MLS, HLSP Circuit Librarian
716-859-2878
http://www.kaleidahealth.org/bgmc

**Erie County Medical Corp. (ECMC)**
Buffalo, NY 14215
Susan Forrest, MLS, Library Director
716-898-3939
www.ecmc.edu

Kenmore Mercy Hospital/Catholic Health
Kenmore, NY 14217
Shannon Lavocat, HLSP Liaison
Grace Di Virgilio, MLS, HLSP Circuit Librarian
716-447-6114
http://www.chsbuffalo.org/Home/facilities/hospitals/kmh

Mercy Hospital/Catholic Health
Buffalo, NY 14220
Grace Di Virgilio, MLS, HLSP Circuit Librarian
716-828-2160
http://www.chsbuffalo.org/Home/facilities/hospitals/mhob

Millard Fillmore Hospital - Suburban/Kaleida Health
Williamsville, NY 14221
Robin Flynn, HLSP Liaison
Adrienne Doepp, MLS, HLSP Circuit Librarian
716-568-6540
http://www.kaleidahealth.org/suburban

Mount Saint Mary's Hospital/Catholic Health
Lewiston, NY 14092
Ron Smith, HLSP Liaison
Olivia Helfer, MLS, HLSP Circuit Librarian
http://www.msmh.org

Niagara Falls Memorial Medical Center
Niagara Falls, NY 14302-0708

Jennifer Smith, Liaison
Olivia Helfer, MLS, HLSP Circuit Librarian
http://www.nfmmc.org

John R. Oishei Children's Hospital/Kaleida Health
Buffalo, NY 14203
Hank Cole, HLSP Liaison
Adrienne Doepp, MLS, HLSP Circuit Librarian
http://www.kaleidahealth.org/childrens

Roswell Park Comprehensive Cancer Center
Buffalo, NY 14203
Lisabeth Becker, MLS, Librarian
716-845-1653
http://www.roswellpark.org/

Sisters of Charity Hospital/Catholic Health
Buffalo, NY 14214
Patty Licata, HLSP Liaison
Olivia Helfer, MLS, HLSP Circuit Librarian
Additional Resources

Medline Plus
http://medlineplus.gov

National Library of Medicine (NLM) - PubMed and Medline Plus
http://nlm.nih.gov

PubMed

University at Buffalo Health Sciences Library (HSL)
https://library.buffalo.edu/hsl/

Medical Library Association (MLA)
www.mlanet.org

Upstate New York/Ontario Chapter of the Medical Library Association (UNYOC/MLA)
www.unyoc.mlanet.org

Rittenhouse Book Distributors
www.rittenhouse.com